

Welcome Team Report June 18, 2015

Members: (Revised since May 21st) Traci Ahangarzadeh, Kathryn Balley, Grace Laster (Team Chair), Charisse Phemister, Beth Sokolyk, and Kaori Tong.

The **Welcome Team met on Tuesday, June 2** at the home of Grace Laster for the purpose of discussing the initial contact made with new homeowners. **Our goal** was to discuss our initial contacts made, our learnings, and potential changes to the Welcome Packet.

The homeowners welcomed the visit and were appreciative of the information they received. After the **initial home visit, a follow up email was sent** to answer specific questions. We **provided our contact numbers** so that they may reach out to Team members should they have any questions.

Three homeowners were visited by a Welcome Team member:

Friday, May 22nd **Mike and Susie Parker** - 3207 Westgate Ln

Saturday May 23rd **Roman Bogoslavsky** - 1820 Weanne

Thursday May 28th **Chad Dalida and Jaclyn McMillan** - 3112 Wyndham

While presenting our Welcome Packet, we learned the materials were hard to access – papers were stacked in the two pockets and were not quickly accessible. A **more effective way to present the materials** could be in a two pocketed folder with fasteners and the information inside sheet protectors.

Currently, the **information included** in the folder (as previously presented) is:

- Welcome Letter
- Getting Around Town document
- City app for smart phones document
- Trash and BABIC
- Recycling information
- City map

Traci Ahangarzadeh will research the price for the new folders and sheet protectors.

Crime Watch Patrol has reached out to the Welcome Team to request adding their contact information to the Welcome Packet. The team agreed to this. We discussed Richardson Police Department's program that monitors houses when owners go on vacation. Police will be contacted to see if the program includes houses that have been purchased but not yet occupied.

Homeowners, Larry and Dallie Clark Bassik, have **volunteered to host** a previously discussed Welcome Party for new neighbors. No dates have been discussed at this time.

The Welcome Team anticipates **several new homeowners later this month** and a few more in July. We look forward to welcoming these individuals.

Respectfully submitted,
Traci Ahangarzadeh - Welcome Team member